



**Magellan Behavioral Health of Nebraska, Inc
Provider Advisory Committee
Meeting Minutes**

Date of Meeting: February 12, 2015 ~ Meeting Time: 12:00 p.m.-1:00 p.m. CST			
Co-Chairs:	<input checked="" type="checkbox"/> Teresa Danforth <input checked="" type="checkbox"/> Mark Stortvedt	Members:	<input checked="" type="checkbox"/> Jerome Barry <input type="checkbox"/> Tina Benedict-Vest <input checked="" type="checkbox"/> Lisa Christensen <input checked="" type="checkbox"/> Lisa Casullo <input checked="" type="checkbox"/> Janine Fromm <input checked="" type="checkbox"/> Tamara Gavin <input checked="" type="checkbox"/> Susan Henrie <input checked="" type="checkbox"/> Jacquelyn Meyer <input checked="" type="checkbox"/> Brenda Miner <input type="checkbox"/> Andrew Shapiro <input checked="" type="checkbox"/> Steven Spelic <input checked="" type="checkbox"/> Roger Stortenbecker <input type="checkbox"/> Margaret Vacek
Other Attendees:		<input checked="" type="checkbox"/> Chris Cole	<input checked="" type="checkbox"/> Adam Proctor

Mission Statement

The Provider Advisory Committee exists to serve as a bridge between behavioral health providers, the behavioral health service system and Magellan Behavioral Health of Nebraska, Inc. to ensure ongoing collaboration and excellence in behavioral health care. The committee will provide feedback, make recommendations and suggest new ideas to Magellan regarding key clinical and service decision areas.

Agenda Item	Discussion	Responsible Party	Follow-up Date
1. Review Mission Statement	<i>Co-chair, Mark S. read Mission Statement to begin meeting.</i>	<i>Mark S.</i>	<i>N/A</i>
2. Approval of Previous Meeting Minutes	<i>October 9, 2014 PAC meeting minutes approved as submitted; no revisions.</i>	<i>All Members</i>	<i>N/A</i>
3. Provider Feedback Form	<i>Director of Systems Transformation, Adam Proctor, presented the 'Provider and Stakeholder Feedback Form' to the PAC for review and comment. The intent of the form is to solicit feedback from providers and other stakeholders to assist Magellan in identifying service needs and guide potential network development. Adam asked PAC members to help make providers in their geographic areas aware of the form and encourage them to submit their feedback.</i>	<i>Adam P.</i>	<i>N/A</i>
4. 2014 Provider Satisfaction Survey Results	<i>Teresa D. reviewed results from the 2014 Annual Provider Satisfaction survey. All committee members participated in a discussion regarding identified areas for improvement and potential interventions to improve provider satisfaction in those areas in 2015. Items generating the most discussion were in regard to consistency of clinical decisions and the appeals and grievances processes. Tamara G. discussed additional training for Care Managers to increase consistency on explaining clinical</i>	<i>All Members</i>	<i>N/A</i>

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		<i>rational.</i>		
5.	NCCI Edit Updates	<i>Mark S. asked committee members for feedback regarding the revised NCCI edits which do not allow for individual and family sessions to be reimbursed on the same day for the same member. Teresa D. stated that due to the NCCI edits coming directly from CMS, Magellan must honor the edits/revisions. A FAQ document is being created and will be distributed to providers as soon as it's completed. Teresa D. also assured providers that Magellan is working on ways to be more pro-active in notifying providers of upcoming changes, but reminded providers of their responsibility to remain cognizant of NCCI changes as well.</i>	<i>All Members</i>	<i>N/A</i>
6.	Evidence Based Practices for Children	<i>Mark S. stated he is aware of some sources of funding for trainings related to therapeutic interventions for children. Mark S. would like a list of EBP's approved by Nebraska Medicaid/Magellan so the funds can be directed towards trainings for those EBP's. Tamara G. offered to develop a list of Medicaid covered EBP for children.</i>	<i>Mark. S./Tamara G.</i>	<i>Next meeting</i>
7.	Progress on Provider Score Cards	<i>Mark S. asked if there was any progress on the individual provider score cards. Teresa D. shared with the committee that Magellan is currently still working on the score cards for 24 hour levels of care and no additional progress has been made on individual provider scorecards.</i>	<i>Mark S./Teresa D.</i>	<i>N/A</i>
8.	Transition to new IDI protocol	<i>Mark S. asked committee members to share their experiences since the biopsychosocial assessment was removed from the Nebraska Medicaid benefit package. Feedback included that provider's were working on the best way to revamp their intake paperwork/packets. Discussion also included clarifying that CAP sessions, if available, could be utilized prior to the IDI being completed for a new client.</i>	<i>Mark S./All Committee Members</i>	<i>N/A</i>
9.	'Tips to Thrive' Newsletter articles	<i>Teresa. D. asked for volunteers for additional provider newsletter articles. Lisa C. offered some suggestions for articles based on feedback/discussion during consumer committee meetings: Whole health and increasing communication between physical health providers and behavioral health providers and Person-centered planning. Mark S. suggested an article on increasing efficiency with document management. Jerome B. suggested using the results of the Provider</i>	<i>All Committee Members</i>	<i>N/A</i>



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		<i>Satisfaction Survey to identify topics and the possibility of using newsletter articles to address some of the identified areas for improvement.</i>		
Next Provider Advisory Committee Meeting – Thursday, April 9, 2015 -- 12:00 p.m. – 1:00 p.m.				

Signature on File

4-9-2015

Teresa Danforth, Network Director

Date:

Signature on File

4-9-2015

Chris Cole, Provider Relations Liaison

Date: