



Governance Board Minutes

July 16, 2015

Board Members Present:

- John Wendling, Co-Chair
- Pat Connell, Co-Chair
- Connie Barnes
- Jennifer Genzler
- Shannon Engler
- Alan Green
- Lisa Casullo
- Teresa Danforth
- Andrew Shapiro
- Janine Fromm
- Lisa Christensen
- Ken Timmerman
- Lori Hack

Other Invitees:

- Jamaree Maack

Public Agenda

A. Approval of Minutes:

Pat moved to approve the minutes as written for June, and Alan seconded the motion. The minutes were approved unanimously.

B. Follow-up on Recommendations from Prior Meeting:

None

C. Quality Performance Report

Lisa provided the Quality Performance Report. There were no areas of concern to discuss.

Additionally, Lisa reported that Magellan recently participated in an external audit through IPRO. Initial indications are that Magellan was scored at either full or substantial compliance on all standards.

D. Reinvestment funds

2013 – 2014

Magellan was informed by Medicaid that there is a small amount of reinvestment money from the 2013 – 2014 contract year. Medicaid requested that Magellan provide a plan for how the money will be used within 30 days, which did not allow significant time for gathering proposals specific to these funds.

Andrew identified that Magellan's intent is that dollars would go toward a service that is not already funded. Alan reported that the goal of reinvestment funds should be to spend on a product that will build toward a goal that ultimately improves care and makes services more cost effective.

Magellan has a form that has been available to stakeholder and providers for several months requesting feedback on system of care needs and gaps. From that process Magellan received one proposal that was available for consideration for the reinvestment fund. The board discussed that proposal, along with a variety of other options.

- Pat proposed accepting proposals to set up telehealth originating sites. Shannon identified that based on their experience this would be more costly than the funds would allow.
- Lisa Casullo and Jen discussed the Targeted Parenting Assistance program. This system did show positive outcomes, but had technical issues that made it difficult for family advocates to access. Other board members were not in support of using the funds for a training program, and there are multiple grants available to support training activities.
- The board discussed expansion of the Mobile Connect program. This program has demonstrated clear outcomes related to maintaining the stability of the members involved. However, the funds could not be used to support a Magellan funded program.
- Lisa Casullo and Ken recommended that the board consider offering scholarships for Family Advocates to attend the upcoming Peer Support Summit. The goal of the Summit is to bring together the peer support community and establish a unified voice and a legislative presence around issues such as credentialing, funding, and sustainability. The Board voiced support for the summit and developing peer support, but there was concern that use of the funds in this way would not lead to a deliverable product that could be presented to Medicaid.

Shannon recommended reviewing the Value Ad services Magellan is currently offering to determine if there is program that is already functioning and can be expanded. As the board discussed these options it became clear that it would be difficult to use the funds effectively toward a service due to the short time frame and the limited funds. Instead, the board decided to look at capital investments.

Through discussions about Magellan's current activities related to Interpreter Services, Lisa Christensen identified a system one rural hospital is using called "MARTI." The system is a mobile cart with a telehealth type connection to provide translations services for patients and doctors. Shannon confirmed that MARTI is a top of the line services that offers a clear benefit to members and that with the funds available Magellan could purchase several systems for distribution.

Magellan would have the ability to look at demographic information and assess where in the state the need is greatest for the tool. Additionally, efforts could be made to include FQHC's in the proposal process.

The board discussed submitting information about MARTI to Medicaid with a plan to distribute a set number based on cost, demographic need, and long-term sustainability by providers. Andrew motioned to accept this plan and Connie seconded, and the board voted unanimously in support. Shannon agreed to provide Andrew with the information he has about the system and Andrew will develop a proposal for Medicaid.

Future reinvestment funds

Additionally, the board discussed a process for using reinvestment dollars from the 2014-2015 contract year. It is anticipated that this amount will be significantly higher and a much longer term process will be necessary to use those funds effectively. Magellan would like to have a plan in place prior to Medicaid providing an exact dollar amount so that proposals can be gathered and evaluation of those will not be rushed. Moving forward, the use of funds should include focus on outcomes and plans for sustainability.

Andrew agreed to consult with the Iowa plan and get information about their reinvestment process. This will provide a starting point for discussion at the next meeting.

E. Value Base Contracting Timelines

Connie asked about the timeline for implementing value based contracts for community based levels of care. Andrew reported that NABHO is coordinating providers through this process, and that they are anticipating that it will take about 90 days to complete. John confirmed that regardless of the date that the contracts are finalized they will be retroactive to July 1, 2015.

Providers will have a contract addendum that will include a tiered reimbursement system, but Magellan is not intending to that providers will be paid less for providing care. Initial outcome measures will only include a few metrics.

F. Magellan's Vision for Integrated Care for Members

Shannon requested that this topic be deferred to the next meeting. Extensive discussion is needed around this topic and there was not sufficient time left in the meeting.

Next Meeting:

August 20, 2015, 2:00 – 4:00

Co-Chair Signature

_____ **Date** _____

Co-Chair Signature

_____ **Date** _____