



# Governance Board Minutes

## September 17, 2015

### Board Members Present:

- John Wendling, Co-Chair
- Pat Connell, Co-Chair
- Connie Barnes
- Jennifer Genzler
- Shannon Engler
- Alan Green
- Lisa Casullo
- Teresa Danforth
- Andrew Shapiro
- Janine Fromm
- Lisa Christensen
- Ken Timmerman
- Lori Hack

### Other Invitees:

- Adam Proctor
- Don Clair
- Jamaree Maack

### Public Agenda

#### A. Approval of Minutes:

Pat moved to approve the minutes as written for July, and Alan seconded the motion. The minutes were approved unanimously.

#### B. Magellan's Vision for Integrated Care for Members

Don Clair, VP of Strategic Business Development for Magellan joined the meeting to discuss Magellan Complete Care (MCC). MCC is the company that will respond to Nebraska's RFP for integrated health plans. Don shared information about MCC and Magellan's vision for integrated care in Nebraska.

Some of the key elements of MCC are:

- Person centered care with the member/caregiver actively engaged
- Interdisciplinary care with tools to facilitate communication between providers
- Provider access to member care plans and data
- Quality based programs and provider incentives

MCC has a variety of initiatives currently available to offer in Nebraska, such as programs to encourage the use of evidence based protocols. Additionally, MCC seeks to identify high risk members and serve them proactively before they develop serious health issues. MCC also actively facilitates coordination of care and some cases has Magellan officed in care settings to increase their availability. Programs that will be offered in Nebraska will be based on the RFP and the specific requests of Nebraska Medicaid.

Don and other Magellan Complete Care representatives will be traveling to Nebraska in coming weeks and months, and available to give more information and answer questions. Meetings will be arranged with provider groups, as well as statewide Town Hall meetings in October.

**C. Follow-up on recommendations from prior meeting:  
Reinvestment Funds, 2013-2014**

Andrew provided information about the MARTTI translation system through Language Access Network. The cost of the system would allow Magellan to provide seven machines, plus additional funds to cover some of the usage cost. The goal is to put the machines in areas where there is likely to be a diverse population and need, and to this end Magellan recommended offering the tool to the Federally Qualified Health Centers in the state.

The Board discussed a variety of consideration that would need to be evaluated and planned for moving forward.

- Assessment of the technology capabilities will be needed at each site to ensure the necessary bandwidth is available.
- A system would need to be created to reimburse providers for the allotted usage costs, as it may not be possible to distribute the money at implementation.
- Providers may not be able to continue to fund the services after the allotment is used. The availability of additional funding may need to be assessed at a future date.
- Magellan will need to determine how to respond if the provider does not use the system. It may be possible for the system to remain owned by Magellan so that it can be moved to another location if the identified provider determines that the tool is not useful to them.
- The contract with the provider should include reporting and accountability for use.
- Much of the service provided at an FQHC is not behavioral health and the board asked if this was a concern. Magellan has worked with multiple FQHCs to identify ways to support and expand integrated behavioral health services in these settings. MARTTI would be an additional tool to increase utilization of services.

The board motioned that Magellan submit a proposal to Medicaid to use reinvestment funds in a pilot project, placing one MARTTI system in each FQHC in Nebraska and using the remaining funds to support usage costs. Magellan will finalize the proposal for presentation to Medicaid.

### **Reinvestment Funds, 2014-2015**

Medicaid is determining the dollar amount of the 2014-2015 reinvestment funds and Magellan anticipates having that information in about 90 days. Prior to that time, Magellan would like to have a plan in place for accepting proposals and making decisions about the distribution of funds.

As discussed in the previous meeting, Andrew reviewed the Iowa plan for reinvestment funds. This process proved to be very different than Nebraska and was not helpful as a starting point. Adam Proctor, Magellan Director of System Transformation attended the meeting and provided an initial draft of a proposal application form for review by the board.

It was recommended by the board that Magellan identify domains with the system that could be developed and ask for proposals that specifically target those areas. Discussed domains included:

- Timely access to services
- Care Transition
- Integrated Care
- Technology
- Peer Support

Board members recommended that Magellan look at the Community Health Endowment website and other grant applications. The experience of members is that these applications are very similar regardless of the funding source, so it is likely that Magellan can use much of the format that providers are familiar with. Another option used by many funding sources is to use two phase of evaluation. The first phase allows providers to submit a shorter proposal and the promising applicants are asked for more detailed information.

Another recommendation was that as the scoring tool be developed at the same time as the application. The selection process is likely to be smoother if the criteria are established early. Magellan will be responsible for the initial scoring and the top proposals will be brought to the Governance Board for review.

Additional items to be considered for inclusion in the in the proposal document should be:

- Sustainability
- Opportunities for matching funds
- Who is able to apply

**ACTION-** Magellan will:

- Review the recommended grant applications and create a new proposal form. The form will be distributed to the board for review prior to the next meeting.
- Determine if other Magellan sites have scoring tools that can serve as a guide
- Contact Medicaid to determine the time frame in which the funds must be distributed to recipients. If funds can be disbursed over time, long-term program requests could be considered.

**D. Open board seat**

The board continues to have an open seat for a physical health representative. Magellan has attempted to solicit recommendations from various health care associations but has not had significant interest. Medical providers are reluctant to take time from their practices to participate in outside activities.

It was recommended that Magellan contact the Nebraska Medical Association, which Lori believed had already been done. It was asked that all board members consider options and send any names they identify by the end of the next week.

**E. Quality Performance Report**

Lisa provided the Quality Performance Report. There were no areas of concern to discuss. In the next meeting she anticipates that the provider and member satisfaction surveys and the results of the Consumer and Family Led Evaluation team will be available for review and discussion.

Shannon asked that at a future meeting there be a discussion of the outcomes measures identified in the QPR including the Child and Adolescent Needs and Strengths and the Consumer Health Inventory.

**F. Value added services**

Magellan provided a more detailed summary of each value added service. The board asked for additional information about the usage and impact of the services, and this will be provided at a future meeting.

**G. Open discussion**

Magellan has been having significant discussions with Medicaid about the coverage of Autism services. Many details have been discussed, but final decisions are still in process. This topic will be on the agenda at the next meeting.

Copies of the Magellan 2015 Report to the Community were provided. The board was asked to provide any feedback they have or that they receive from others in the community.

**Next Meeting:**

October 15, 2015, 2:00 – 4:00

**Co-Chair Signature**

\_\_\_\_\_ **Date** \_\_\_\_\_

**Co-Chair Signature**

\_\_\_\_\_ **Date** \_\_\_\_\_