

December 21, 2016

Dear Medicaid Member:

You are receiving this letter because you have Nebraska Medicaid. There are important changes happening at Medicaid. The new Medicaid program is called Heritage Health. We want to help you understand these changes.

For many years, Magellan has worked with Medicaid. Magellan manages mental health and substance use services. This is separate from your physical health plan (such as Arbor Health, Aetna Better Health of Nebraska, or United Healthcare Community Plan). You have Magellan coverage even if you have not needed these services.

On January 1, 2017 mental health and substance use services will be included in your physical health plan. You will still have the same services available to you, but Magellan will not be involved.

You should have received a letter from Heritage Health about the changes. If you do not have that letter or need help you have these options.

- You can call Heritage Health about enrollment. The number for is 1-888-255-2605
- You can visit Heritage Health online. The website is www.neheritagehealth.com

Your health has always been important to us. We hope you use the new programs to get all of your healthcare needs met. We have enjoyed working with so many Nebraskans and helping them be well.

Sincerely,

Andrew Shapiro
Chief Operations Officer
Magellan Behavioral Health of Nebraska, Inc