

Governance Board Minutes

October 17, 2013

Members:

Sue Mimick (co-chair), Alan Green, Lisa Christensen, Travis Parker, Andrew Shapiro, Teresa Danforth

Other Attendees:

Lori Hack

Absent:

Pat Connell (co-chair), Shannon Engler, Connie Barnes, Kathleen Mallatt, Corey Brockway, Janine Fromm, Lisa Casullo

Note: A quorum was not present for this meeting. As a result, no votes were taken.

Public Agenda

A. Approval of Minutes:

This item was deferred until the next meeting.

B. Liability Insurance Question:

Lori reported the answer from risk management regarding liability insurance coverage for members of the Magellan Governance Board: "The governance board members would be included as insured persons under Magellan's D&O liability policy for the activities they perform on behalf of the Board as Board members."

C. Non-Disclosure Agreements

The Magellan Legal Department has reviewed and accepted the most recent edits suggested by Governance Board members. We will review the accepted changes at the next meeting. The most recent version of the Non-Disclosure Agreement has been distributed to all Board members for review.

D. Governance Board Open Seat Update

Magellan has received two applications for the family member/guardian of a youth service recipient seat. There are not enough members of the Governance Board present to hold a vote. This item will be deferred until the next meeting. Lisa Casullo will reach out to both the applicants and let them know that the vote will be held in November.

E. Telehealth

Andrew shared a brief update regarding the telehealth pilot project. Magellan expects to come close to a December implementation date. Efforts are continuing to reach out to interested providers and to recruit medication providers to be included in the pilot.

F. Quality and Performance Report

Lisa Christensen presented the Quality and Performance Report. The format was developed based on feedback from the Governance Board. Instead of individual reporting templates from each QIC subcommittee, the key performance measures are compiled in this report. As suggested by the Board, indicator "lights" demonstrate the status of each metric. The Quality and Performance Report will also be shared with Medicaid. The Quality Improvement Committee will review the report next month. Lisa will go over the report in more depth at the next Board meeting.

G. Performance Guarantees

A chart showing the contract performance guarantees was shared. Some of the Performance Guarantees are still being negotiated. The performance guarantees will be reviewed in more depth at the November Board meeting.

H. Committee Updates

Teresa presented the membership roster for the Provider Advisory Committee. The PAC will be co-chaired by Mark Stortvedt. Teresa continues to consider applications for the final open seat on the PAC. The membership roster for the Regional Network Credentialing Committee will be presented at the next Governance Board meeting.

The provider seats on the Quality Improvement Committee are now filled. Two of the consumer/family member seats have been filled. Magellan is continuing to recruit members and review applications for these seats on the QIC.

Next Meeting:

The next meeting will be held on November 21st, 2013 at 2:00-4:00 pm.

Carry-Over Items:

- Non-Disclosure Agreements
- Open Seat