



# Governance Board Minutes

## November 20, 2014

### Board Members Present:

- John Wendling, Co-Chair
- Pat Connell, Co-Chair
- Connie Barnes
- Jennifer Genzler
- Shannon Engler
- Kathleen Mallatt
- Alan Green
- Lisa Casullo
- Teresa Danforth
- Andrew Shapiro
- Janine Fromm
- Lisa Christensen
- Ken Timmerman
- Lori Hack

### Public Agenda

#### A. Roles & Responsibilities

The Board members reviewed the current Governance Board Charter. One issue has been the lack of attendance by a Board member. The Board discussed removing the member for cause. Pat suggested that Magellan contact the member and ask for a commitment to regular attendance or if the member would like to resign. The Board voted unanimously to contact the member.

**ACTION:** John will contact physical health Board member to determine if she can commit to Board meetings or would like to resign.

There was also discussion regarding the last sentence of the Charter. Magellan agreed to amend the final line of the Charter and bring a revised draft to the Next Board meeting. Pat made a motion to add the Magellan Compliance Officer to the Magellan Board members. This position would replace the Director of System Transformation. Andrew seconded the motion and it was approved by the Board.

**ACTION:** Magellan will share draft amended Charter with the Board.

## **B. Provider and Stakeholder Feedback Materials:**

The Board reviewed a Provider and Stakeholder feedback form and letter that Magellan will use to gather feedback regarding system priorities, including reimbursement. Board members suggested some changes to the documents, including deleting the first sentence on both documents and asking if the person responding would like to be contacted for additional information. Magellan will make suggested changes and share final materials with the Board. All Board members were supportive of directly mailing the letters to providers and identified stakeholders and having the identified email address for receiving feedback.

**ACTION:** Magellan will share amended versions of Provider and Stakeholder Feedback letter and form incorporating Board feedback.

## **C. Services to Dual Medicare/Medicaid Members by Non-Medicare Providers:**

Magellan continues to consider the issue of providers who are non-Medicare providers but are serving dual Medicare/Medicaid members. This results in Medicaid paying primary for services that would be covered by Medicare with Medicaid paying copays, co-insurance, and deductibles. The Board discussed concerns including that changes be made in a way that continued access to services is protected. Exceptions could be based on geographic considerations or be member-specific based on continuation of care concerns. Shannon pointed out that urban providers should not be penalized, especially if they are working diligently to recruit providers who are Medicare-eligible. Suggestions identified by the Board: ensure that coverage is shifted to Medicare rather than state money (i.e., DBH); allow for a transition period; thoughtful member communication; provider communication, including a period for transition of care.

## **D. Telemedicine:**

This agenda item was continued and will be added to a future meeting agenda.

## **E. Committee Structure:**

Lisa Christensen presented the current Magellan Governance and Quality Structure organization chart which shows all committees. A concern is that duplicative information is being shared in different committees. Sometimes this is helpful, such as getting feedback from both providers and members on a new initiative. However, other times it is not an efficient use of time and resources. There are attendance concerns, especially regarding consumer members of committees. Consumers have indicated they would prefer to serve on consumer-specific committees. Magellan will consider eliminating duplicative committees and will also look at ways to support and mentor consumers who serve on committees. Magellan will use the existing consumer committees to review member materials. The committee organization chart shared with the Board is marked confidential, but can be shared to receive feedback on a revised structure. The confidential marking is a result of being part of a larger document. The chart is not confidential.

**ACTION:** Magellan will share proposed new committee organization chart to reduce duplicative committees.

**Next Meeting:**

The next meeting will be held on December 18, 2014 at 2:00-4:00 pm.

**Co-Chair Signature**

\_\_\_\_\_ **Date** \_\_\_\_\_

**Co-Chair Signature**

\_\_\_\_\_ **Date** \_\_\_\_\_