



# Behavioral Health Tools for Primary Care

- Consultation with Magellan clinical staff via the PCP Assistance line at 1-800-442-4079
- PCP Toolkit with evidenced based treatment approaches for behavioral health needs
- Culturally sensitive behavioral provider search options on Magellan of Nebraska website

## PCP Assistance Line

Primary Care Physicians or their medical staff can contact Magellan clinical staff on the PCP Assistance Line. PCP Assistance Line staff will consult with the primary care office to identify clinically appropriate behavioral health treatment resources that are close to the member/member's family and culturally sensitive. PCP Assistance line staff will coordinate the referral process for behavioral health needs and measure outcomes of clinical consultation and/or follow up treatment. The PCP Assistance Line phone number is 1-800-442-4079 and is available M-F 8am to 5pm CST (for emergent situations utilize 911 or local ER).

## PCP Toolkit

The PCP Toolkit is an easy to use online tool designed to assist Primary Care Physician's in treating the whole patient, taking into account both the medical and behavioral health needs. Primary Care physicians and staff have online access to specific behavioral health diagnoses, standard protocols of treatment, medication best practices and information to help the member, parent or guardian understand the behavioral health need. The PCP Tool kit is available at [www.magellanpcptoolkit.com](http://www.magellanpcptoolkit.com).

## Provider Search Options

The Magellan of Nebraska Website has two provider search options to identify culturally sensitive behavioral health providers within the patient's geographic area.

- A directory listing all Magellan network providers with the provider city, additional languages other than English and scope of practice can be found at: [Provider Directory](#)
- A search of provider location by zip code with options to customize the search by specialty, gender, ages treated, language spoken and ethnicity can be found at: [Provider Search by Location](#)

## Physical Health Managed Care Organizations

Arbor Health: 866-935-6760

Aetna: 888-784-2693

United Healthcare: 800-641-1902 for members  
866-604-3267 for providers